

Member Services Capabilities

Sanlam Umbrella Fund members can now enjoy a number of value-added member services. This means they get:

01

Access to self-service & self-learning digital channels



02

Access to a **dedicated call centre** with specialised support



03

Over-the-phone fund information from a **retirement benefit counsellor**



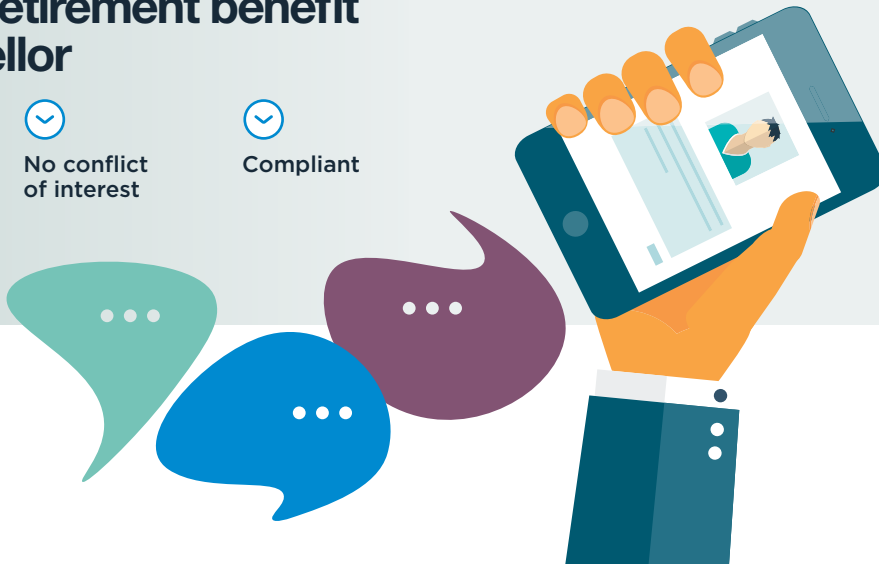
Factual



No conflict of interest



Compliant



04

On-site face-to-face **group sessions** covering a range of topics



Financial literacy



Understanding investments



Understanding retirement fund and insured benefits



Understanding benefit statements

