The COVID-19 pandemic increases the vulnerability of individuals and society across many aspects. During this period, there has been an increase in online interactions that will heighten cyber security risk as criminals have been quick to adapt to take advantage of this change. You can be assured of our commitment to prevent financial crime and fraud. We ask you to stay aware, vigilant and mindful to assist us in safeguarding your information to the best of our ability.

We encourage you to remain resilient to cybercrime by following the practical tips below:

- Password Protection – Choose a strong password to protect your data and documents.
  - ✓ Do not use personal information when creating your password
  - ✓ Choose a long password with a variety of characters
  - ✓ Regularly change your passwords

- Prevent Phishing – Phishing is a fraudulent attempt to lure you into providing personal information by email, telephone or SMS. To prevent a phishing attack:
  - ✓ Keep your browsers up to date
  - ✓ Make use of firewalls
  - ✓ Install an anti-virus
  - ✓ Ensure that your anti-virus is regularly updated
  - ✓ Be mindful of clicking on pop-ups whilst browsing
  - ✓ Be wary of sharing any personal information online
  - ✓ Never share your passwords via email, telephone or SMS

- Beware of Public Wi-Fi - Connecting to a public Wi-Fi network increases the risk of leaking information. Cyber criminals are able to gain access to your information easily on public networks. If you are connecting to a public Wi-Fi network, use a secure Virtual Private Network (VPN) connection. This is especially important if you are sharing business / sensitive information.

We remind you to stay vigilant of a cyber-attack whilst working from home, shopping online, communicating via social media.

Stay safe!

**Sanlam Corporate**

Insurance    |    Financial Planning    |    Retirement    |    Investments    |    Wealth