



What if members can access their **retirement fund information** as easy as chatting to their friends?

We are pleased to let you know that Sanlam's retirement fund self-service WhatsApp channel is now available to members.



Members can use WhatsApp to:



Check their claim status



Check their retirement fund value



Register to see their retirement fund information online



Get assistance with registration or a password



Get information on Covid-19

Using Sanlam's WhatsApp self-service channel is easy:

Members are encouraged to add Sanlam's retirement fund Client Care Centre as a contact by using this number - **0861 223 646**. Once they open WhatsApp and say "Hi", they start the conversation with a Sanlam employee who will assist with their request.

Is it safe?

We take members' privacy very seriously and their personal information is dealt with in terms of our Sanlam Privacy Policy. This means that our channel is completely secure and that any personal information provided or that we already have on record, will not be shared in any manner without their expressed consent.

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