Our ref: DD/hs
Date: 11 June 2021

The Manager/Principal Officer/Board of Trustees

Dear Sir / Madam

Holding Statement: Amendment to your Policy Terms – inclusion of POPIA disclosure

As you may be aware the 1st of July 2021 is the deadline for public and private bodies to ensure compliance with the Protection of Personal Information Act 4 of 2013 ("POPIA").

In view of these regulatory requirements, we have updated your group policy(ies) with the necessary provisions to ensure that we comply with the requirements prescribed by POPIA.

The aim of this communication is to provide you with an initial notification confirming that each policyholder (fund or employer) will shortly receive a formal endorsement to their Policy with a very clear position on the Sanlam Group Risk approach to POPIA vis-a-vis its clients. It will also set out what we expect from our clients as regards their role, obligations and commitments.

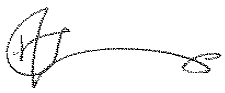
In our capacity as an insurer of group risk benefits, Sanlam Group Risk regards itself as a joint responsible party together with our Policyholders. In the endorsement we will also include clear information on how we process personal information and how we will manage the sharing, protecting of client data as well as the process to follow when there is a data breach.

On receipt of this formal notification your policies will be deemed to have been endorsed accordingly. You would have to file the endorsement together with your group policy(ies).

For more information, please refer to the Sanlam Group Privacy Notice.

As per our usual client-focussed approach, we welcome any queries you may have. You may direct these through your usual channels.

Yours faithfully



Michele Jennings

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