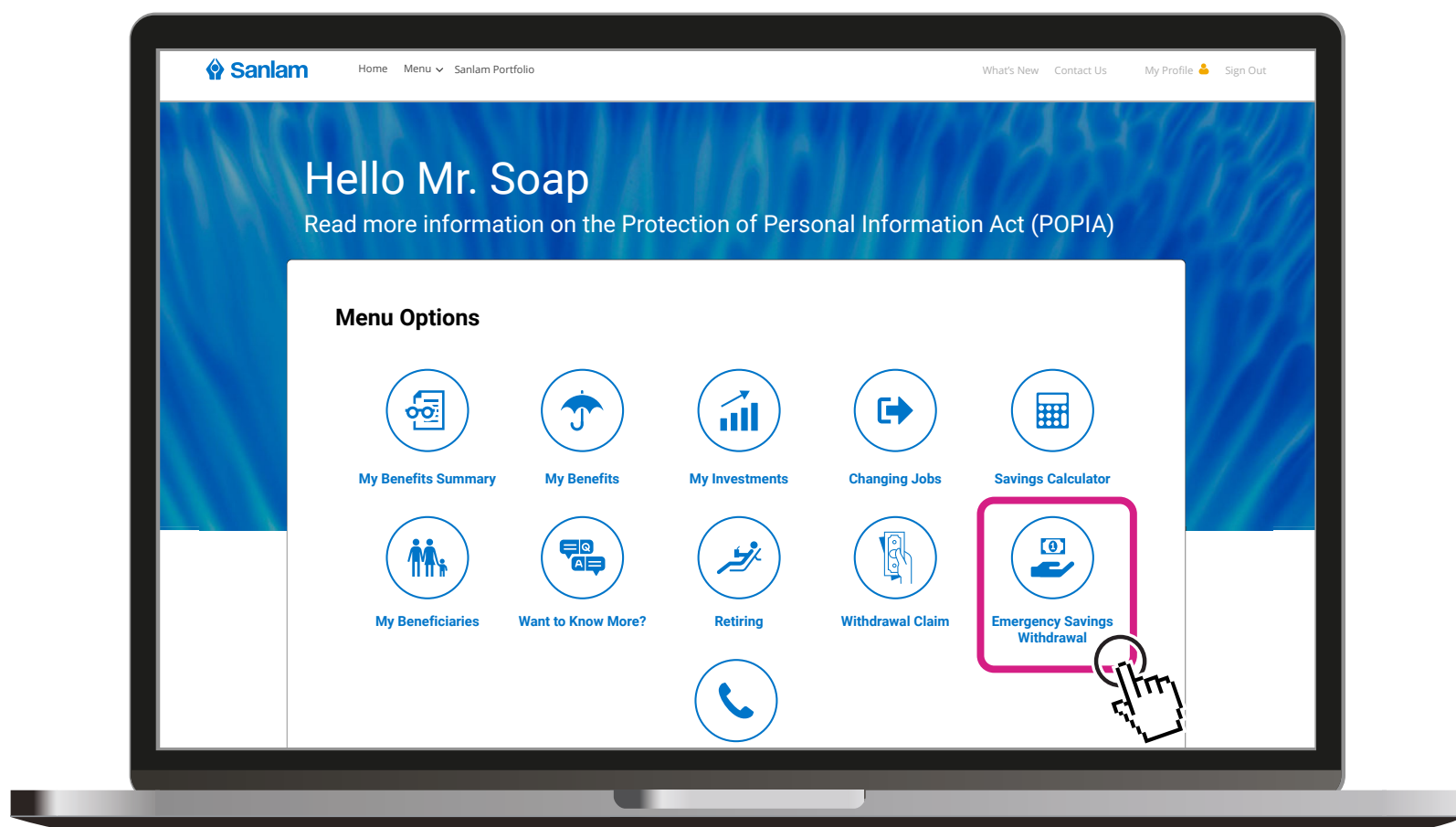


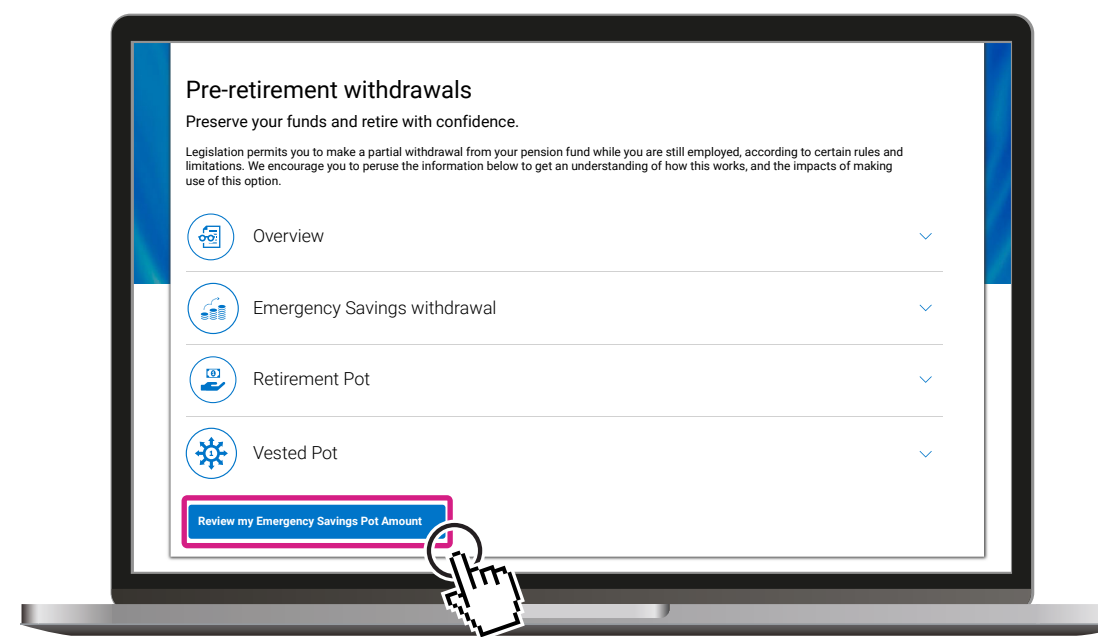
How to make an Emergency Savings Pot withdrawal

1

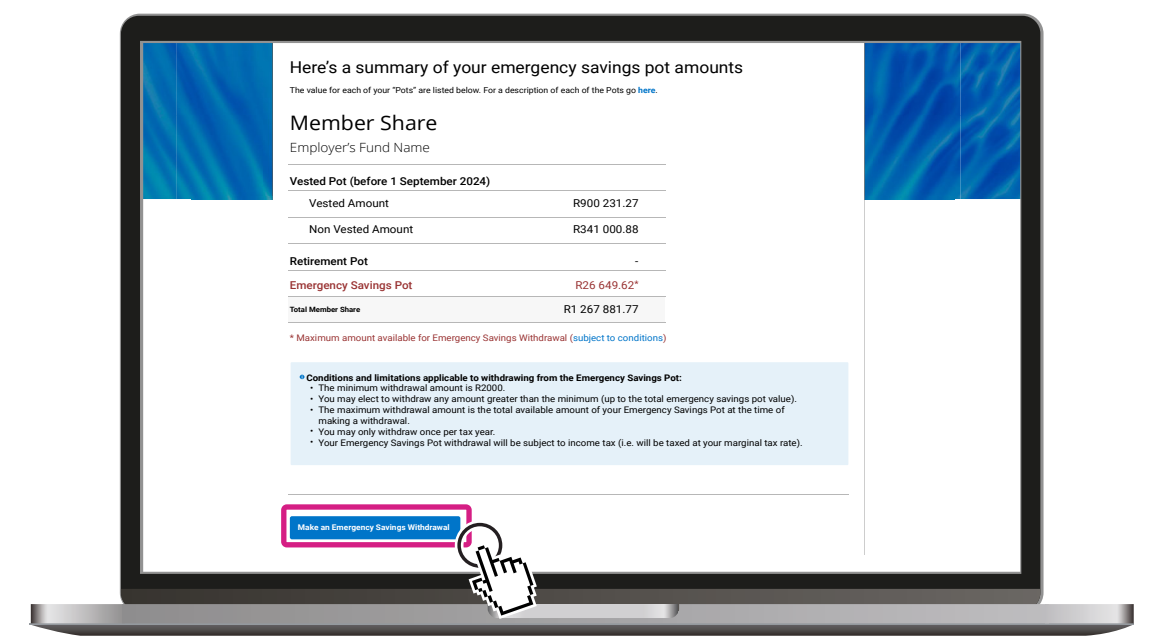


To make a withdrawal, click on the **Emergency Savings Withdrawal**

2

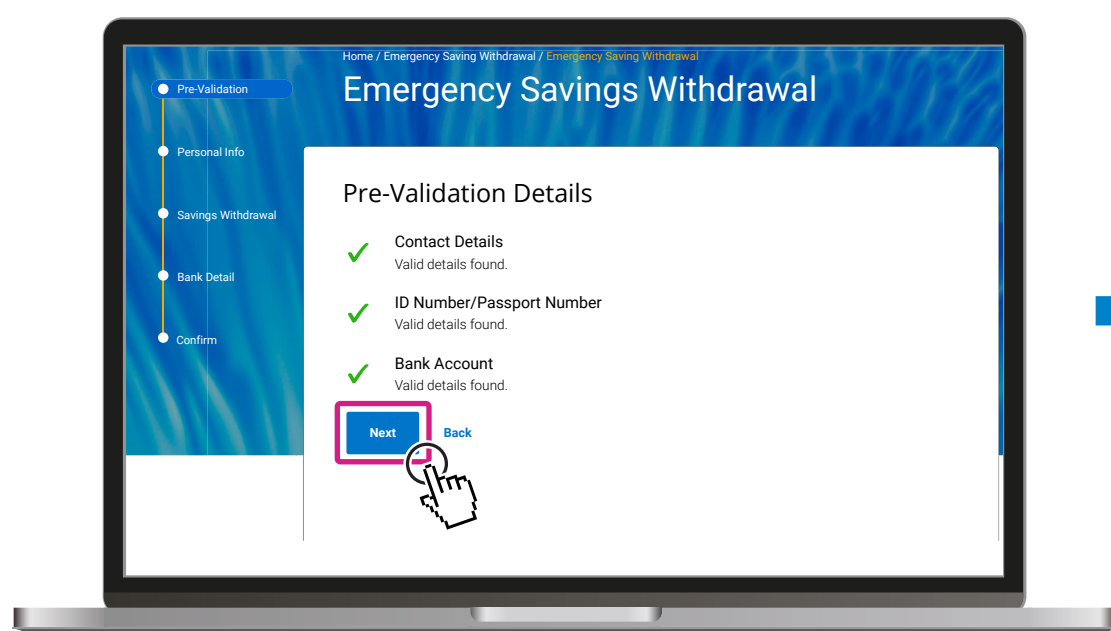


To see the balance in your Emergency Savings Pot, click on **Review my Emergency Savings Pot**.

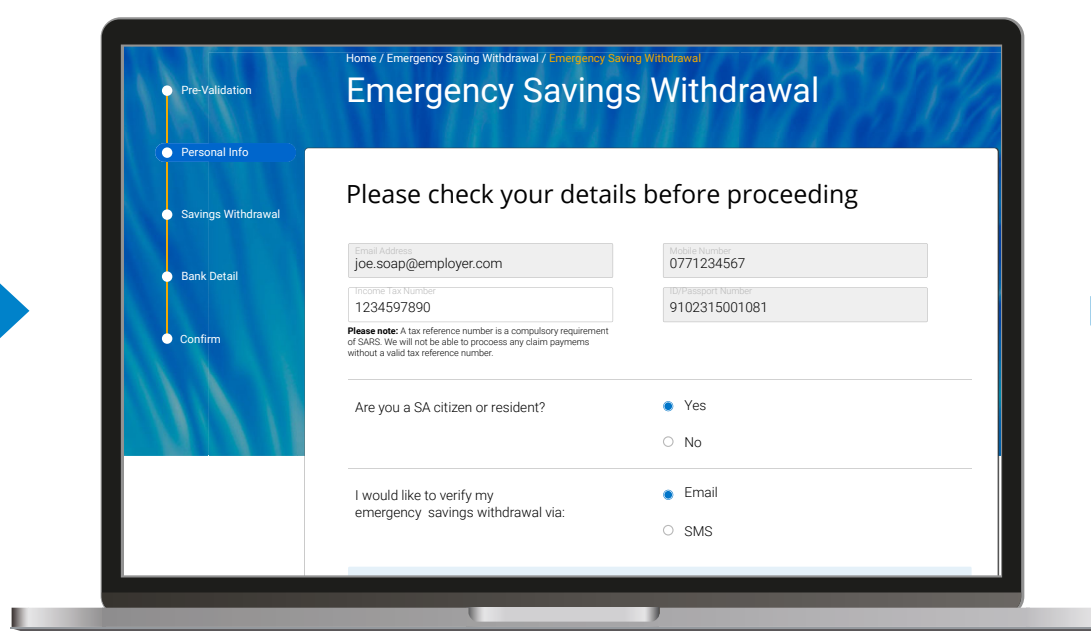


These are the balances in each of your pots. If you have more than R2 000 in your Emergency Savings Pot, you can make a savings withdrawal. Click on **Make an Emergency Savings Withdrawal**.

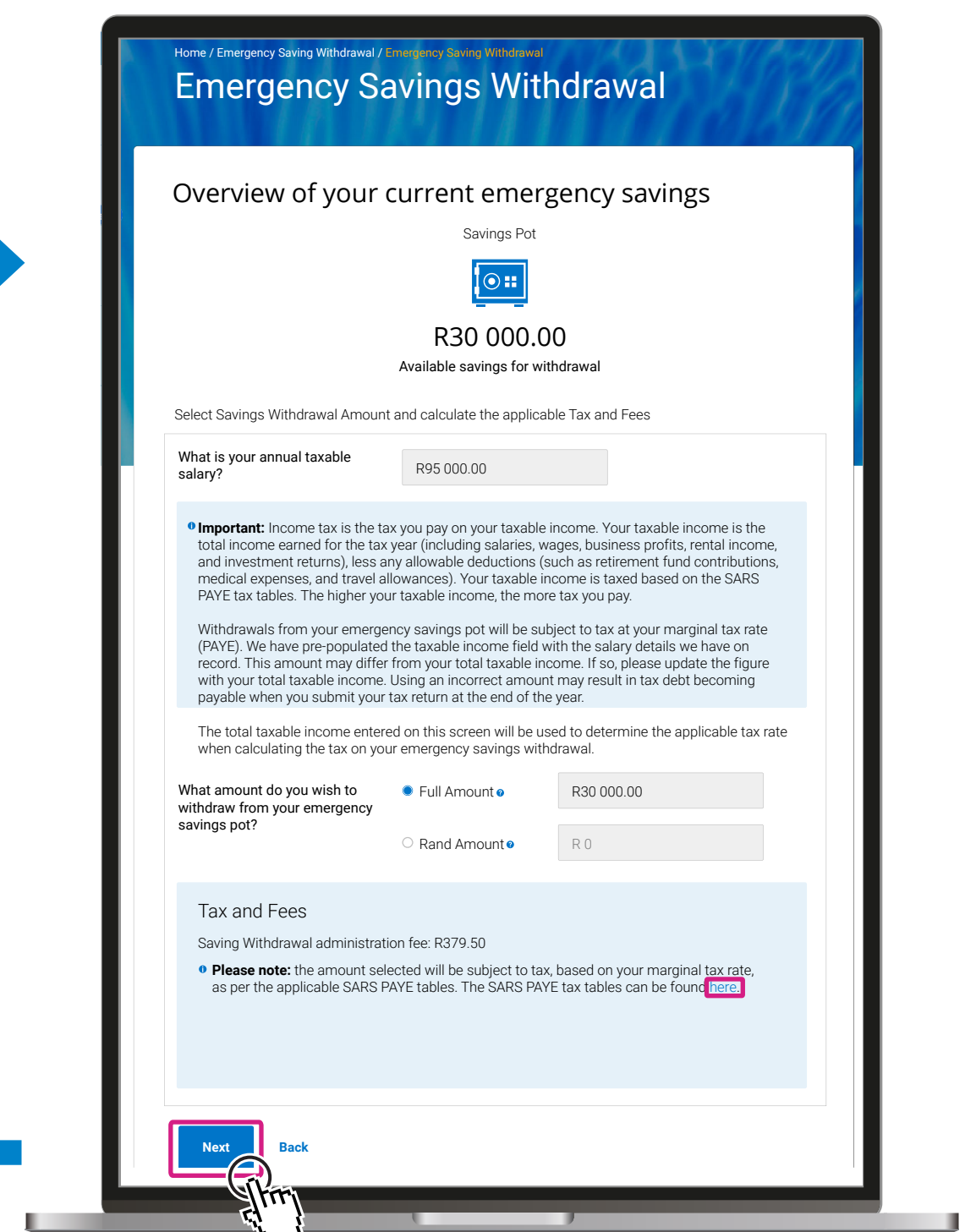
3



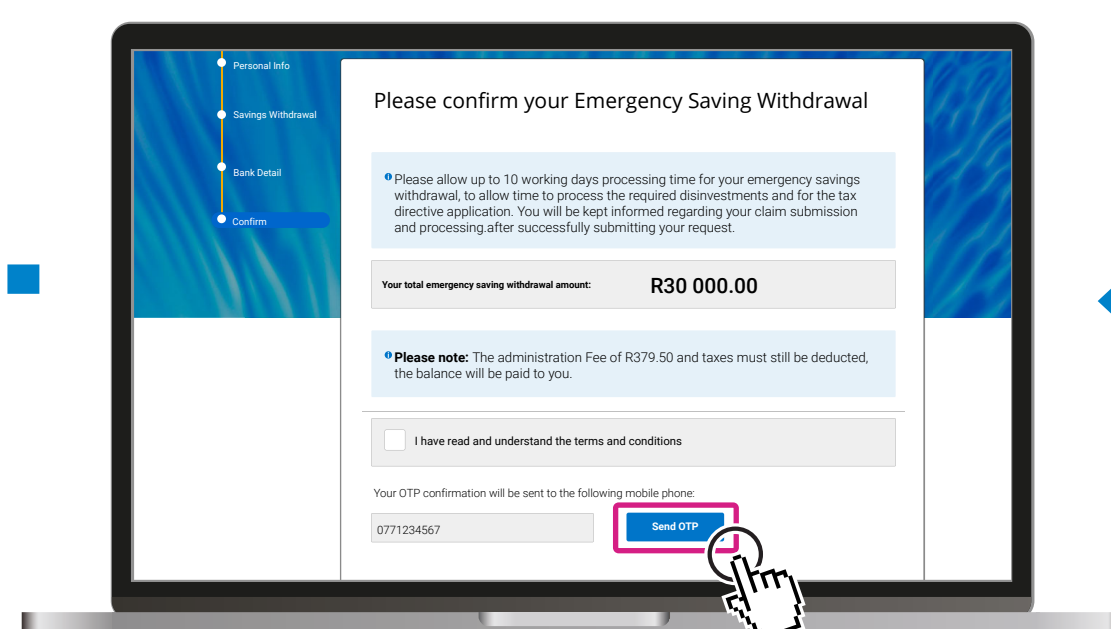
This shows that your contact and bank details have been validated. Click **Next**.



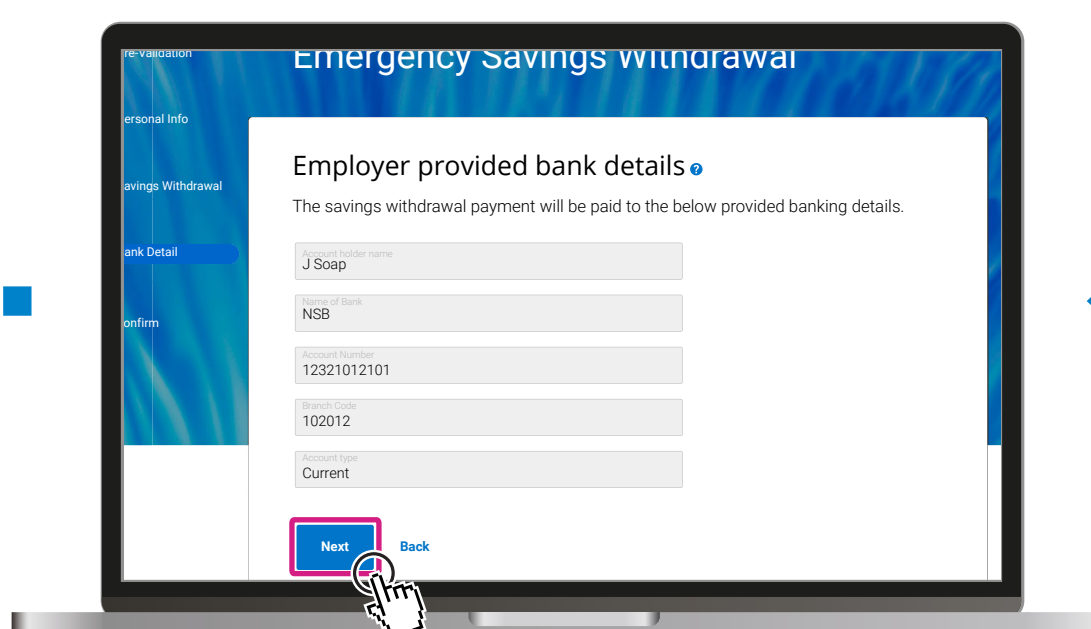
Check your details on the screen. Confirm if you're a SA citizen or resident and if you want to verify your savings withdrawal via email or SMS.



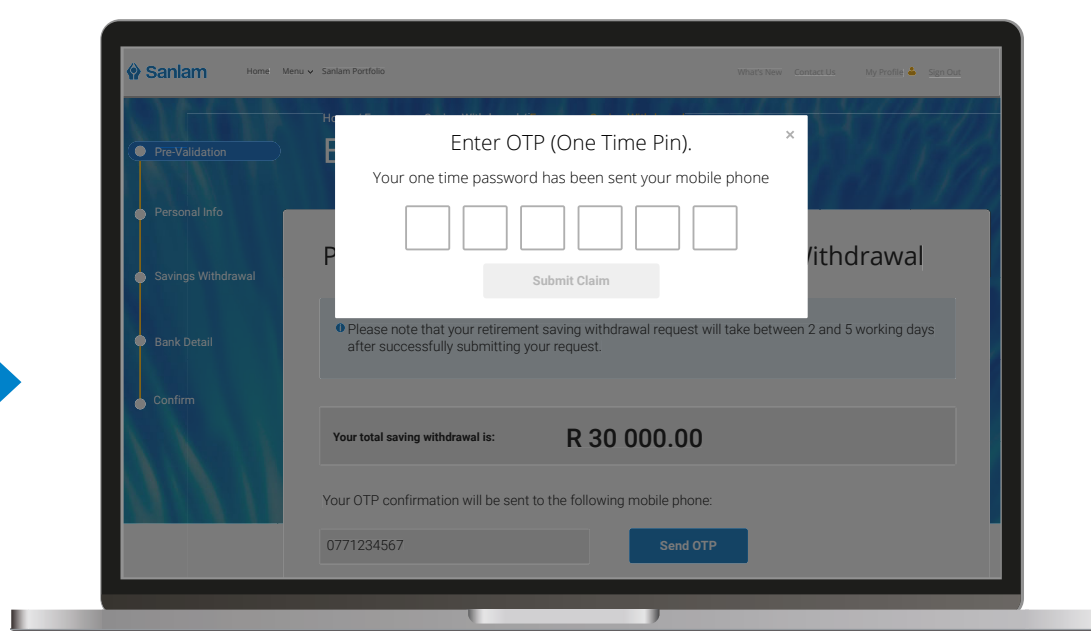
Indicate the amount you want to withdraw. This can be the full amount available or enter a Rand amount. Click on the **SARS Tax Tables** for the applicable tax rate that may apply to you.



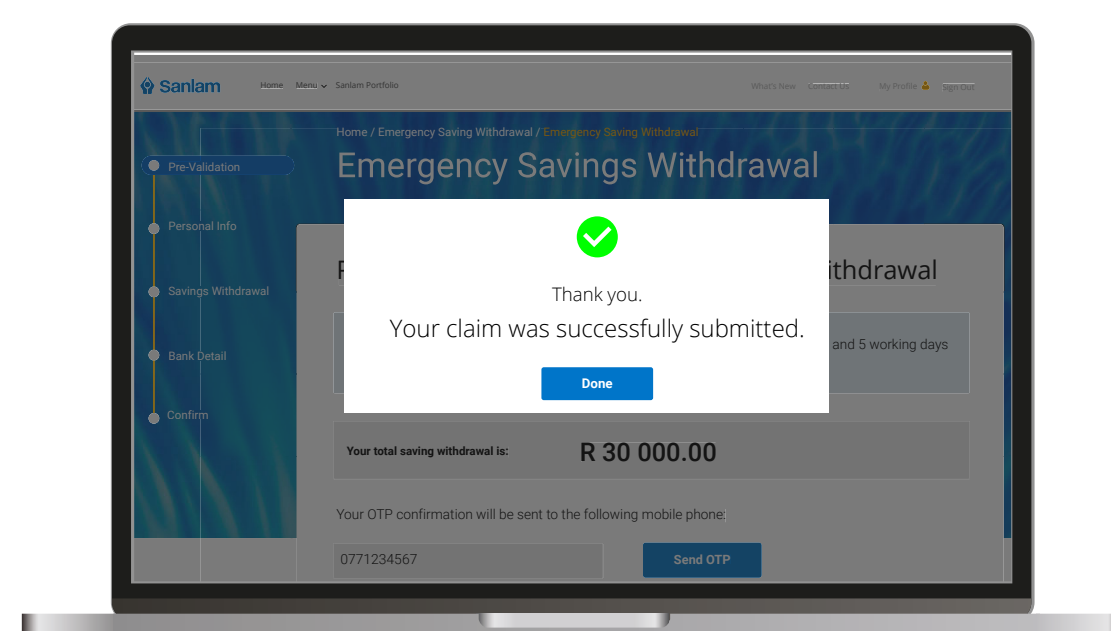
Click **Send OTP**. Processing may take up to 10 working days provided that we receive a successful tax directive within 2 working days from date of application.



Your banking details are inserted by your employer. If your bank details are correct, click **Next**. Should they need updating please contact your HR.



Enter the OTP that you have received via your choice of either email or SMS.



If the OTP is correct, you will get confirmation that your claim was successfully submitted.

If you need help, please contact the **SC Client Care** on: SCClientCare@sanlam.co.za or send a WhatsApp or call on: 0861 223 646 from 8am- 5pm Monday to Friday excluding public holiday